



**Tripp Lite**  
1111 W. 35th Street  
Chicago, IL 60609 USA  
Telephone: 773.869.1234  
[www.tripplite.com](http://www.tripplite.com)

SERVICE PART NUMBER: **W02-BIN**

## **Regular Business Hours Installation of 5 to 16kVA Single-Phase UPS Suites**

Installation of Tripp Lite single-phase, 208 volt UPS suite (up to 16 KVA – does not include 10KRT through 20KRT and their derivative models) in rack or tower application conducted during regular business hours within the US (lower 48 states). Includes UPS suite and up to one auxiliary external battery pack. Contact Tripp Lite to price additional charges that apply to installation of more than one external battery packs. Excludes any and all electrical installation (breakers, circuits, conduits, fuses, subpanels, wiring), UPS Start-up and onsite warranty or warranty extension.

### **FEATURES & BENEFITS**

- Installation of Tripp Lite 5kVA to 16kVA single phase UPS suites in rack or tower application conducted during regular business hours within the US (lower 48 states).
- Includes UPS suite and up to one auxiliary external battery pack
- Contact Tripp Lite to price additional charges that apply to installation of more than one external battery packs
- Excludes any and all electrical installation (breakers, circuits, conduits, fuses, subpanels, wiring), UPS Start-up and onsite warranty or warranty extension

### **Questions about this Unpacking & Assembly?**



**Call Us**

+1 (773) 869-1776



**Email a Service Specialist**

[techsupport@tripplite.com](mailto:techsupport@tripplite.com)



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## SERVICE SPECIFICATIONS

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| <b>Service Type</b>                              | Unpacking & Assembly                   |
| <b>Service Details</b>                           | One Time Service                       |
| <b>Agreement Duration</b>                        | Factory Warranty Only                  |
| <b>Product Coverage</b>                          | Single-Phase UPS                       |
| <b>Scheduled Service Hours</b>                   | Normal Business Hours (M-F, 9AM - 5PM) |
| <b>Geographic Coverage</b>                       | US (Lower 48 States)                   |
| <b>Emergency On-Site Service</b>                 | No                                     |
| <b>Return for Repair</b>                         | Yes                                    |
| <b>On-Site Repair</b>                            | No                                     |
| <b>Preventative Maintenance</b>                  | No                                     |
| <b>Number of Preventative Maintenance Visits</b> | 0                                      |
| <b>Travel Included</b>                           | No                                     |
| <b>Labor Included</b>                            | No                                     |
| <b>Parts Coverage</b>                            | Yes                                    |
| <b>Parts Coverage Details</b>                    | Refer to Factory Warranty              |
| <b>Battery Replacement Included</b>              | Yes                                    |

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Tripp Lite for more information. More detailed information on UPS Services is available on Tripp Lite's website. <https://www.tripplite.com/support/services-3phase-ups>

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