

# Maia Cloud Licence Code

User Manual

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# MAIA Cloud general description

MAIA Cloud system is a service solution that allows to remotely manage different remote devices connected to a UWP 3.0 Edge unit and/or to a SBP2CPY24 unit. MAIA Cloud is a software platform designed for connecting users and machines through global networks (i.e., the Internet). MAIA Cloud includes everything you need for central supervision of energy monitoring and building automation installations, offering the best platform for teleservice and telecontrol.



### The UWP-LICENCE-Mxxx

The Carlo Gavazzi UWP-LICENCE-Mxxx family contains a licence code that allows adding resources to a MAIA Cloud organization. From the activation date (after entering the code in the portal), the licence and the resources are valid for a year.

There are two types of resource within MAIA Cloud:

- Annual resources (Devices, Users, Sub-organizations) valid for a year. The resources duration depends on the licence activation.
- Resources for consumption (months of VPN): the VPN resource is valid for a month and its validity start from the very first VPN connection to the associated device. The service is automatically renewed every month, except in case of resources' exhaustion.

#### Note: you can disable the autorenewal.

There are two types of licence:

- **Standard**, with annual resources
- **Plus**, with resources for consumption.

The MAIA Cloud licence codes are the following:

			Licence c	omposition	
Licence type	Carlo Gavazzi code	Devices	Users	Sub-org.	VPN months
Standard	UWP-LICENCE-M02A	2	2	2	0
Standard	UWP-LICENCE-M10A	10	10	10	0
Standard	UWP-LICENCE-M50A	50	50	50	0
Plus	UWP-LICENCE-M01B	0	0	0	12
Plus	UWP-LICENCE-M02B	0	0	0	24
Plus	UWP-LICENCE-M04B	0	0	0	48
Plus	UWP-LICENCE-M05B	0	0	0	60
Plus	UWP-LICENCE-M25B	0	0	0	300

Note: after the registration on MAIA Cloud and after the first login, some trial resources are available in the root organization. These trial resources can be used for 30 days.



### Standard licence

Standard licences are composed by annual resources: users, devices and suborganizations.

When user activates a standard licence in a root organization, the relevant resources are added and can be used for one year. Moreover, unused resources expired (annual resources cannot be combined).

When the standard licence expires, the resources activated the year before cannot be used and the unused resources expire. Moreover, to avoid issues and disservices, users have to buy and activate another licence code.

See How to activate a licence and add resources to an organization for further details.

### Plus licence

Plus licences are composed by resources for consumption (months of VPN).

When the user activates a **Plus licence** in a root organization, the relevant months of VPN are available for one year. Moreover, the unused months of VPN are added (the resources for consumption can be combined).

For enabling the VPN service for a device (see the <u>MAIA Cloud system</u> user manual), you have to assign VPN credits (resource) to that device. Doing so, you spend a month pf VPN. The service is automatically renewed at the end of the month. Users with specific roles are allowed to manage the VPN service (see the <u>MAIA Cloud system</u> user manual).

When a **Plus licence** expires, unused months of VPN expire too.

See How to activate a licence and add resources to an organization for further details.

How to check your organization's resources Click the first arrow in the navigation bar or go to *IAM > Organizations*.

See the MAIA Cloud system user manual for further details.



### How to activate a licence and add resources to an organization Note: the procedure depends on the organization type and on the **Lives on own resources** option.

If the Lives on own resources option is	Then
Enabled	<ol> <li>From the top bar select the suborganization where you want to add resources</li> <li>Open the main menu and go to <i>IAM &gt; Organization</i></li> <li>Go to the <b>Resources</b> tab</li> <li>Click    to add resources</li> <li>Write the UWP licence code         <ul> <li>Note: If your code is valid, automatically you see the licence type (standard or plus), the licence expiration date, and the licence resources.</li> <li>Click    to save</li> </ul> </li> </ol>
Disabled	<ol> <li>Open the main menu and go to IAM &gt; Organization</li> <li>Go to the Organization tab</li> <li>Click ✓ Edit from the action menu of the suborganization you want to manage</li> <li>From the Settings menu you can add Users, Devices, Suborganization and Month of VPN</li> <li>Click ✓ to save</li> <li>This way, user moves root organization resources to suborganization.</li> </ol>

For more information about organizations and organization type, see the MAIA Cloud system user manual.



# Organizations' page

From this page you can:

- manage your organization
- add suborganizations
- arrange your resources
- monitor the consumptions.

It is composed by three tabs: Organizations, Resources and Consumptions.

Note: a user can be added to different organizations. The user can choose another reference organization clicking the 🏝 icon from the navigation bar. Doing so, the page is updated according to the selection.



### Organizations tab

From this tab you can manage / add suborganizations and monitor / add suborganization resources.

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ß	IAM > Organizations		s	Sort by	<ul> <li>✓</li> <li>↑</li> </ul>	Search Orga	nizations						Q
	Organizations	Resources	Consumptions	Need help?							0ι	Jse Num	nbers
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Element	Description
Δ	? Need help: opens the context help.
	✓ Use numbers. If you check it, you see the organization resources as number (used/total).
В	<b>Resources.</b> This column shows the following suborganization type: (5) if the <b>lives on own resources</b> option is disabled, it means that this organization receives the resources from the root organization.
	if the <b>lives on own resources</b> option is enabled, it means that in this organization the resources are added with UWP Licences.
	See How to activate a licence and add resources to an organization for further details.
c	<ul> <li>The pie charts show the following available resources for each licence:</li> <li>suborganization</li> <li>user</li> <li>Q device</li> <li>VPN service</li> </ul>
D	<ul> <li>Actions. You can perform the following tasks:</li> <li>Click   to add a suborganization For further details see the <u>MAIA Cloud system</u> user manual</li> <li>Click   to perform the following tasks: <ul> <li>Change the organization label</li> <li>Set a hostname if it is not already set Note: once set the hostname, you cannot change it or disable it.</li> <li>Enable or disabled full privacy Note: if full privacy is enabled, you allow user to set up full privacy preventing all other users (also administrators) to see them.</li> <li>Add resources to the relevant suborganization. For further information, go to How to activate a licence and add resources to an organization.</li> </ul> </li> <li>Click   to delete an organization.</li> <li>Click   Set info for technical support to download a file useful for technical support.</li> </ul>



#### Resources tab

This tab allows you to check available, expired and scheduled licences and to add resources

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<u>م</u> ۱۸۸ > ۱	Organizations		Sort by	<ul> <li>✓</li> <li>↑</li> </ul>	Search Resources		Q	
	ons Resources	+ Add Resource      Need help?	A		Show	v Scheduled/Expired	Use Numbers	
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Actual					C			
<b>(b) (b)</b>	Limits			$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
	UWP-LICENCE-M02A	B312-WJ99-O9HV-QC86	19/11/2021	$\bigcirc$	0	$\bigcirc$	0	
Element	Description							
	+ Adds resour	r <b>ce</b> . ivate a licence and add re.	sources to an	organiz	ation for fur	ther detail	ls	
A	<ul> <li>A ? Need help? Opens the context help</li> <li>Show Scheduled/Expired. If you check it, the scheduled and/or expired licences are shownunder the actual licence.</li> <li>Use numbers. If you check it, the organization resources are shown as number (used/total)</li> </ul>							
<ul> <li><b>Type</b>. This column shows the suborganization type.</li> <li>If the lives on own resources option is disabled, it means that this organization receives resources from the root organization.</li> <li>If the lives on own resources option is enabled, it means that the resources of this organization are added with UWP Licences.</li> <li>See How to activate a licence and add resources to an organization for further details</li> </ul>								
C	<ul> <li>These pie charts show the available resources of the relevant organization or suborganization.</li> <li>Sub-organization</li> <li>user</li> <li>device</li> <li>VPN service</li> </ul>							



### Consumptions

This tab shows the consumption of your organization devices and allows you to download this information as a csv file.

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۵.	AM > Organizations	Α	Start Date to End D	Search Consumpt	ions	_	۹
					E	3	
		Consumptions	Need help?			<u> </u>	Ţ
	Date			Device	Туре	1994 - X -	
	2021-03-11			UWP_EV1	VPN	1	
	2021-03-12			UWP_FARALE	VPN		
	2021-04-11			LDC_240	VPN	1	
	Total					3	
							-3 of 3 < >

Element	Description
Α	From the secondary tab you can choose the time period to consider ( 屆 ) or search a specific device name.
В	<b>?</b> Need help: opens the context help Exports a csv file
C	The pie charts show the VPN months consumed by each device of your organization. Note: this tab allows you to also check the consumption of devices that have been deleted.



### References

- MAIA Cloud system user manual
- UWP 3.0 data sheet
- UWP 3.0 web app manual
- MAIA Cloud Terms and conditions (multilingual)

# Intellectual property

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