Subject: Heraeus Nexensos - Ceramic Wire-wound Pt RTD elements - Change in Sales Channel

Dear Valued Customer,

Heraeus Nexensos and its predecessors have supplied you with ceramic wire-wound (CWW) Pt RTDs for the past several years. The sensors are manufactured by Sensor Technology Ltda. in Brazil.

Starting January 01, 2023, Sensor Technology will sell ceramic wirewound Pt RTDs directly to the North America market. Heraeus Nexensos will continue to deliver and service all existing orders until December 31, 2022. After that date, we will cancel any open orders, and refer you to Sensor Technology Brazil for future purchases and support. Effective September 01, 2022, new orders must be placed directly with Sensor Technology, Brazil.

Ceramic wire wound part numbers starting with 32206xxx will be affected by this change. **Please note that thin-film Pt RTD elements will continue to be manufactured and supplied by Heraeus Nexensos.**

I would like to take this opportunity to introduce Mr. Luis Bombonatti, Managing Director, Sensor Technology Brazil. His contact information is below:

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Sensor Technology Brazil has been manufacturing CWW Pt RTDs for over 20 years under the same management team, and I am confident you will be happy with their quality and support. Please feel free to contact me with any questions.

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