



DLI • Novacap • Syfer • Voltronics

Knowles (UK) Limited  
Old Stoke Road  
Arminghall, Norwich, Norfolk  
NR14 8SQ England

Tel: +44 (0)1603 723347  
Fax: +44 (0)1603 723301  
Email: [Steve.Watts@knowles.com](mailto:Steve.Watts@knowles.com)  
Web: [www.knowlescapacitors.com](http://www.knowlescapacitors.com)

MOUSER ELECTRONICS INC.

25 February 2016

PCN (Product Change Notification) reference: **2016/02**

Subject: Reel Quantities – Standardisation

Dear Customer,

The purpose of this notification is to advise that, as a result of reviewing customer feedback, reel quantities will now be standardised and phased into supply.

The feedback from customers is that some component sizes may be supplied in 2 different reel quantities and that this causes some customers problems. For example, the packaging information stated in the Knowles Syfer 2015 catalogue on page 49 includes 7" (178mm) reel quantities for chip size 1812 as either 500 or 1000 capacitors on a reel.

In response to this customer feedback, Knowles Capacitors Novacap and Syfer products will now standardise on the lowest reel quantity where 2 different quantities were previously advised.

The changes being phased into supply are as follows:

Case Size	7" (178mm) Reel Quantity		13" (330mm) Reel Quantity	
	Change from	Change to	Change from	Change to
1812	500 or 1000	500	2000 or 4000	2000
2020	500 or 1000	500	Not applicable	
2220	500 or 1000	500	2000 or 4000	2000
2225	500 or 1000	500	2000 or 4000	2000
4540	Not applicable		500 or 1000	500

Registered Office: Old Stoke Road  
Arminghall, Norwich NR14 8SQ England  
Registered in England: No 2092166



EMS 68436  
ISO 14001:2004



M1043 IECQ-CECC



FM 21663  
ISO 9001:2008

For information, there is no change to Knowles part numbers and no change to the capacitors packed within the carrier tape.

If you require further information, please contact Knowles sales.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Stephen Watts".

Stephen Watts  
Management Systems and Compliance Officer  
Knowles Capacitors

## **PCN Details**

PCN reference: 2016/02

PCN Issue Date: 29<sup>th</sup> January 2016

Product: Reel Quantities – Standardisation

Request Description: For case sizes where 2x reel quantities were stated, this will now be standardised to the lowest quantity previously specified.

Reasons for Request: Change implemented in response to customer feedback. Standardise reel quantities.

Changes to Form,  
Fit or Function: No changes to component specifications.

Changes to Quality  
or Reliability: None.

Changes to Part  
Numbers: None.

Qualification  
Results: Not applicable.

Are Samples  
Available? Not applicable.

Implementation date: The lowest reel quantity will now be phased into supply.