

# PRODUCT CHANGE NOTIFICATION

Product Category TERMINALS
**3/7/2025**

Product Group TERMINALS AND REELSMART

ISSUE DATE: 7-Mar-25

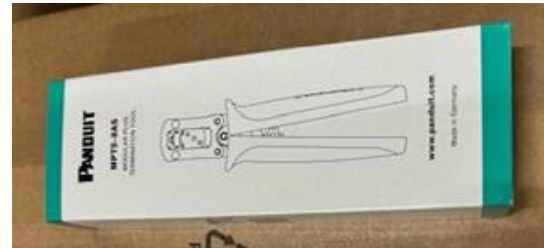
IMPACTED REGIONS: ☒ NA ☒ EMEA ☒ LATAM ☒ AP

REASON FOR CHANGE: ☐ DISCONTINUATION  
☒ OTHER

## DESCRIPTION OF CHANGE: (Required)

Panduit has updated their packaging on several tools from a plastic clamshell to a cardboard box. Images below for reference and the impacted part numbers are listed on the next tab.

Photos/Drawing (where applicable)



IMPACTED PART NUMBERS AND REPLACEMENT PART NUMBERS: (where applicable)

## DATES: DISCONTINUATION AND NEW PRODUCT AVAILABILITY:

| SCHEDULE FOR CHANGE                  | Year<br>(YYYY) | Month<br>(MM) | Day<br>(DD) |
|--------------------------------------|----------------|---------------|-------------|
| New product sample availability date |                |               |             |
| Old product discontinuation date*    |                |               |             |

## CUSTOMER SERVICE CONTACTS

|              |                                                                                                                                                      |                                                                                                                      |                                                                                                                    |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| ASIA PACIFIC | AUSTRALIA: 1-800 7263848<br><a href="mailto:AUS-CSVM@panduit.com">AUS-CSVM@panduit.com</a>                                                           | CHINA: 400-820-1900<br><a href="mailto:CHN-CustomerService@panduit.com">CHN-CustomerService@panduit.com</a>          | HONG KONG: 800-965768<br><a href="mailto:CHN-CustomerService@panduit.com">CHN-CustomerService@panduit.com</a>      |
|              | INDIA: 000 800 6501844 (Fixed)<br>000 800 6500369 (Mobile)<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a> | INDONESIA: 001 803 65 7571<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a> | JAPAN: +81-3-6863-6000<br><a href="mailto:JPN-CS@panduit.com">JPN-CS@panduit.com</a>                               |
|              | KOREA: 02-2182-7300<br><a href="mailto:KOR-CustomerService@panduit.com">KOR-CustomerService@panduit.com</a>                                          | MALAYSIA 1800 801435<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a>       | SINGAPORE: 1-800-7263848<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a> |
|              | TAIWAN: 0080 165 1487<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a>                                      | THAILAND: 001-800-65-6385<br><a href="mailto:SGP-Customer_Service@panduit.com">SGP-Customer_Service@panduit.com</a>  |                                                                                                                    |
|              | BRAZIL 08000562613 (Toll Free)                                                                                                                       | MEXICO: +52-33-37776000 x80520<br>01 800 360 86 00 (Toll Free)                                                       | OTHER LA COUNTRIES:<br>Phone USA 1-708-532-1800                                                                    |

FORM C2-1003 DATE: 06APR21 APPR: MURILLO

WWW.PANDUIT.COM

|                      |                                                                                    |                                                                                      |                                                                                                                          |
|----------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
|                      | <a href="mailto:BRA-custservice@panduit.com">BRA-custservice@panduit.com</a>       | <a href="mailto:MEX-customerservice@panduit.com">MEX-customerservice@panduit.com</a> | <a href="mailto:TP-CS-INTERNATIONAL@panduit.com">TP-CS-INTERNATIONAL@panduit.com</a>                                     |
| <b>NORTH AMERICA</b> | USA & CANADA: 1-800-777-3300<br><a href="mailto:cs@panduit.com">cs@panduit.com</a> | EMEA                                                                                 | <b>EMEA: +44 208 6017219</b><br><a href="mailto:EMEA-CustomerServices@panduit.com">EMEA-CustomerServices@panduit.com</a> |

To add a contact or to unsubscribe, please send an email to:

[PCN@panduit.com](mailto:PCN@panduit.com)





**Product Groups**

CABLE COPPER, FIBER CABLE AND CONNECTORS

CONVERGED INFRASTRUCTURE

COPPER & NETKEY COPPER, FIBER, CABLE

DATA CENTER SOFTWARE

DC CONNECTIVITY

DUCT AND ABRASION

ID, SAFETY AND ACCESSORIES

IMS SMARTZONE HARDWARE

INDUSTRIALNET COPPER

INDUSTRIALNET FIBER

INDUSTRIALNET OUTLETS

IOT SOFTWARE

IOT SOLUTIONS

MISC

OUTLETS, SURFACE RACEWAY, RACKS, ZONE, CABLE MANAGEMENT

POWER CONNECTORS, GROUNDING AND STEEL

PRE-CONFIGURED IA

TIES AND TERMINALS