



<b>Product End Of Life Notification</b>		Date November 21, 2016
<b>Product</b>	Obsolete Support Services Notice # 161121-01	

**Reason for Change: Digi's Technical Support Services have recently updated to Support 3.0. As such, and in accordance with Digi's SKU reduction efforts, Support is removing many unused legacy PNs.**

<input type="checkbox"/> Technical Requirement	<input type="checkbox"/> Product Transition
<input type="checkbox"/> Customer Requirement	<input type="checkbox"/> Product Discontinuation
<input type="checkbox"/> Quality Improvement	<input type="checkbox"/> Product Enhancement
<input type="checkbox"/> Change of Production Location	<input checked="" type="checkbox"/> Other (Services Part Number updates)

<b>Description of change</b>	Many of these obsolete Part Numbers have been replaced or combined into new offerings. A part number
------------------------------	--

Part Numbers	<u>Part Number</u>	<u>Desc</u>
	101-0876	MISC SERVICE CHARGE
	9410-0000	5 Year Warranty
	9421-0002	Service: Support, Remote Manager Lite/Ultra-Lite (
	9421-0004	Service: Support, Remote Manager Pro/Enterprise (1
	9421-0005	Service: Support, Credits (10-pack)
	9421-0009	Service: Network Doc Maintenance - 1 Year
	9422-0000	Service: Support, on-site Level I (per day)
	9422-0001	Service: Support, on-site Level II (per day)
	9430-0000	Service: Software development (per day)
	DG-ESUP-ESS	Essential Support Plan (Emb)
	DG-ESUP-GOLD-U	Development Support upgrade for Silver to Gold
	DG-ESUP-IDIGI-BASIC	iDigi Support Basic
	DG-ESUP-IDIGI-BRONZE	10 hours of Dev Tech support
	DG-ESUP-IDIGI-GOLD	100 hours of Dev Tech support during business hrs
	DG-ESUP-IDIGI-SILVER	50 hours of Dev Tech support during business hours
	DG-ESUP-PRM	Premium Support Plan (Emb)
	DG-ESUP-SILVER-U	Development Support upgrade for Bronze to Silver
	DG-ESUP-TRN-1D	1 Day of Training
	IO-M&S	Inside Out Maint. & Support
	MISC-CONFIG	Miscellaneous
	NSDEV7520-GB63	Dev Pkg NS7520 V6.3 GNU Base
	NSDEV7520-TC63	Dev Pkg NS7520 V6.3 GH Com
	NSDEV9360-GB63	Dev Pkg NS9360 V6.3 GNU Basic
	NSDEV9360-GSK63	NS9360 Startkit, NET+OS G6.3
	NSDEV9750-GB61	Dev Pkg NS9750 V6.1 GNU Basic+

NSDEV9750P-GB63	DevPkgP NS9750 V6.3 GNU Basic+
NSDEV9750P-GC63	DevPkg NS9750P V6.3 GNU C
NSDEV9750P-GR63	PCI DEV PKG V6.3GNU BasicRaven
NSSS-7520G	SUPPORT,NET+7520(NET+OS GNU)
NSSS-7520T	SUPPORT,NET+7520(NET+OS GHS)
NSSS-9360G	Support,NS9360 NET+OS GNU
NSSS-9360T	Support,NS9360 NET+OS GHS
NSSS-9750T	SUPPORT,NS9750 NET+WORKS W/GHS
NSSS-GHS	Maintenance,additional seat of
TS-WAN-R01	Support, WAN, AR Tier 1
TS-WAN-R02	Support, WAN, AR Tier 2
TS-WAN-R03	Support, WAN, AR Tier 3
TS-WAN-R04	Support, WAN, AR Tier 4
TS-WAN-S01	Support, WAN, Std Tier 1
TS-WAN-S02	Support, WAN, Std Tier 2
TS-WAN-S03	Support, WAN, Std Tier 3
TS-WAN-S04	Support, WAN, Std Tier 4
TS-WAN-X01	Support, WAN, Ext Tier 1
TS-WAN-X02	Support, WAN, Ext Tier 2
TS-WAN-X03	Support, WAN, Ext Tier 3
TS-WAN-X04	Support, WAN, Ext Tier 4
XSP-IOT-D	Integration & Trblshoot-Daily
XSP-IOT-H	Integration & Trblshoot-Hourly
XSP-IOT-HH	Integration & Trblshoot-Hourly
XSP-PT-2	Product Training-2Days
XSP-PT-22	Product Training-2Days
XSP-PT-A1	Product Training-Advncd 1Day
XSP-PT-B1	Product Training-Basic 1Day
XSP-PT-B11	Product Training-Basic 1Day
XSP-SCS-D	Site Survey & Config-Daily
XSP-SCS-DD	Site Survey & Config-Daily
XSP-SCS-H	Site Survey & Config-Hourly
XSP-SCS-HH	Site Survey & Config-Hourly
DG-AR-10-A	10 Pack Advance Replacement <\$500 product MSRP
DG-AR-10-B	10 Pack Advance Replacement >\$500 product MSRP
DG-AR-10-C	10 Pack Advance Replacement >\$1500 product MSRP
DG-AR-1-A	Single Advance Replacement <\$500 product MSRP pri
DG-AR-1-B	Single Advance Replacement <\$1500 product MSRP pri
DG-AR-1-C	Single Advance Replacement >\$1500 product MSRP pri
DG-AR-5-A	5 Pack Advance Replacement <\$500 product MSRP pri
DG-AR-5-B	5 Pack Advance Replacement >\$500 product MSRP pri
DG-AR-5-C	5 Pack Advance Replacement >\$1500 product MSRP pri
DG-ENT12-100	12x5 Support up to 100 devices annual term
DG-ENT12-1000	12x5 Support up to 1000 devices annual term
DG-ENT12-250	12x5 Support up to 250 devices annual term
DG-ENT12-500	12x5 Support up to 500 devices annual term

DG-ENT12-5000	12x5 Support up to 5000 devices annual term
DG-ENT24-100	24x7 Support up to 100 devices annual term
DG-ENT24-1000	24x7 Support up to 1000 devices annual term
DG-ENT24-250	24x7 Support up to 250 devices annual term
DG-ENT24-500	24x7 Support up to 500 devices annual term
DG-ENT-CUST	Customized to customer's needs
DG-ESUP-BRONZE	10 hours of Dev Tech support during business hours
DG-ESUP-GOLD	100 hours of Dev Tech support during business hrs
DG-ESUP-PRI	5 hours of Dev Tech support during business hours
DG-ESUP-SILVER	50 hours of Dev Tech support during business hours
DG-TS-ESS-1	Technical Support Essentials- 1 Support Case
DG-TS-ESS-10	Technical Support Essentials- 10 Support Cases
DG-TS-ESS-25	Technical Support Essentials- 25 Support Cases
DG-TS-ESS-5	Technical Support Essentials- 5 Support Cases
DG-TS-ESS-RF-1	Technical Support Essentials-1 Support Case
DG-TS-ESS-RF-5	Technical Support Essentials-5 Support Cases
T11012	Srvc,Grp 1 12x5 w/ Adv Rpmt
T11024	Srvc,Grp 1 24x7 w/ Adv Rpmt
T110AR	Srvc,Grp 1 Adv Replacement
T110EXT	1 year annual Extd Product Support Warranty, PG0
T110PS	Srvc,12x5 Priority Technical Support Annual
T11112	Srvc,Grp 2 12x5 w/ Adv Rpmt
T11124	Srvc,Grp 2 24x7 w/ Adv Rpmt
T111EXT	1 year annual Extd Product Support Warranty, PG1
T11212	Srvc,Grp 3 12x5 w/ Adv Rpmt
T11224	Srvc,Grp 3 24x7 w/ Adv Rpmt
T112AR	Srvc,Grp 3 Adv Replacement
T11312	Srvc,Grp 4 12x5 w/ Adv Rpmt
T11324	Srvc,Grp 4 24x7 w/ Adv Rpmt
T113AR	Srvc,Grp 4 Adv Replacement
T11412	Srvc,Grp 5 12x5 w/ Adv Rpmt
T11424	Srvc,Grp 5 24x7 w/ Adv Rpmt
T114AR	Srvc,Grp 5 Adv Replacement
T114EXT	T111AR 3 year Warranty Extension
T11512	Srvc,Grp 6 12x5 w/ Adv Rpmt
T11524	Srvc,Grp 6 24x7 w/ Adv Rpmt
T115AR	Srvc,Grp 6 Adv Replacement
T11612	Srvc,Grp 7 12x5 w/Adv Rpmt
T11624	Srvc,Grp 7 24x7 w/Adv Rpmt
T116AR	Srvc,Grp 7 Adv Replacement
T11712	Srvc,Grp 8 12/x5 w/Adv Rpmt
T11724	Srvc,Grp 8 24/x7 w/Adv Rpmt
T117AR	Srvc,Grp 8 Adv Replacement
T11812	Srvc,Grp 9 12/5 w/Adv Rpmt
T11824	Srvc,Grp 9 24/7 w/Adv Rpmt
T118AR	Srvc,Grp 9 Adv Replacement

	T11912	Srvc,Grp 10 12x5 w/Adv Rpmt
	T11924	Srvc,Grp 10 24x7 w/Adv Rpmt
	T119AR	Srvc,Grp 10 Adv Replacement
	T210EXT	2 Year Warranty Extension, Price Group 0
	T314AR	3 Year Advance Replacement
	T414AR	4 Year Advance Replacement Agreement
	DG-ESUP-DEV	Technical Support Development Work

<b>Timing of Change</b>	Last time buy orders must be received by: <b>11/21/2016</b> Last time ship date for all confirmed orders: <b>11/21/2016</b>	
<b>Replacement Product</b>	<b>Below are <u>suggested replacements</u> to the obsoleted Services; a separate part number mapping document will be provided with this notification</b>	
	DG-EXPE-12	Expert 12x5 Support for End-Users
	DG-EXPE-12AR	Expert 12x5 Support for End-Users w/ Adv Replacement
	DG-EXPP-12	Expert 12x5 Support for Partners
	DG-EXPE-24	Expert 24x7 Support for End-Users
	DG-EXPE-24AR	Expert 24x7 Support for End-Users w/Adv Replacement
	DG-EXPP-24	Expert 24x7 Support for Partners
	DG-PSPP-CUST	Post Production Processes
	DG-PSIC-CUST	Implementation and Consultation
	DG-PSSS-CEL	Site Survey- Cellular
	DG-PSSS-RF	Site Survey- RF
	DG-PSDV-CUST	Application Development
	DG-PSOS-CUST	On-site and Troubleshooting
	DG-PSTR-CUST	Training

<b>Last Time Buy Parts</b>	<b>None</b>
<b>Quality Issues</b>	<b>None</b>
<b>Authorization</b>	<b>Craig Munson, Director of Technical Services, Digi International</b>