

# PRODUCT CHANGE NOTIFICATION (PCN)



**Title:** Firmware Update  
**Product Family:** Ace GigE (select models)  
**Release date:** August 20, 2018  
**Contact:** Basler Support  
**Type of Change:**  
 **Miscellaneous**  **Firmware**  **PC Software**  
 **Product design**  **Process**

## Reason for Change

Improvements & Bugfixes

## Change Description

Firmware Version	Category	Description
1.2-5	Improvement	On rare occasions, after connecting the camera to the computer and starting image acquisition, sometimes no images were acquired. This has been fixed.
	Improvement	Occasionally there is a discrepancy between an event's timestamp and the timestamp reported by the camera. This has been fixed.

## Affected models and Implementation Date

Model	Part Number	Revision	Implementation Date
acA1920-50gm	106877	15	20 August 2018
acA1920-50gc	106878	14	20 August 2018
acA1920-40gm	106907	12	20 August 2018
acA1920-40gc	106908	12	20 August 2018
acA2440-20gm	107212	13	20 August 2018

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Customized cameras based on the same product model might be affected, please contact the Basler Support for clarification.

## Additional Information

Basler may make changes to specifications and product descriptions at any time, without notice. The information in this document is subject to change without notice.

There is no claim to exchange or update the stock or the delivered goods due to the PCN. This applies to customer inventories as well as Basler's own inventory. Also there is no claim to receive the old revision after change.  
(ie: There may be some delay in seeing the product change in deliveries as existing stock is shipped and replenished.)